| **SATISH MAARI** | **www.linkedin.com/in/satish-maari-596518b7 ln**  **(+44) 7435423742** Phone icon  **satishmaari1@gmail.com** Email icon |
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**PERSONAL SUMMARY –Accomplished QA Professional - Manual, Mobile and Automation Testing**

**Master’s in computing & QA Leader offering 10+ years of rich experience** in **leading Software Testing, QA, Project Execution & Team Management in** the IT Industry. **Customer-Centric Professional**: Supported end-to-end Project Management from scoping, SOWs, POCs, progress tracking, status reporting to timely delivery within budget & QA norms. Successfully **delivered Projects in Agile Methodology,** leveraged **Scrum Ceremonies** (**Grooming, Sprint Planning,** Backlog Refinement, Retrospectives, Daily Scrum meeting & Scrum Meetings) for excellent quality delivery, high-customer satisfaction & repeat business. Highly-skilled in all phases of **STLC** entailing setting-up of test environment, creation of test strategy/ test cases, test execution, peer reviews/ test summary reports, bug tracking, defect/ change/release management, for delivery of defect-free, high-quality applications as per global standards. **Passionate about building & managing high-performance teams**, setting benchmarks for excellence in the industry, now looking to apply extensive knowledge and experience to a challenging new QA leadership role

**SIGNATURE SKILLS**

| * Software Testing Lifecycle (STLC) | * Quality Assurance (QA) | * IT Project Management |
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| * Automation Testing * Black Box Testing * Agile Methodology * Risk Management/ Compliances * Test Case Development/ Review * Onsite / Off-shore Coordination * MIS Reporting & Documentation | * Test Strategy & Reviews * RWD Testing * Test NG framework * Scrum Management / Sprints * Global IT Service Delivery (SLAs) * Change / Defect Management * Process Automation/ Digitisation | * Mobile Testing using Browser Stack * Performance Testing * ETL Testing/ API Testing * Security Testing/ Database Testing * Technical Support/Troubleshooting * Clients / Stakeholder Engagement * Team Leadership / Trainings |

**KEY ACHIEVEMENTS**

* Effectively performed **Automation Testing using Selenium Webdriver** with Java
* Appreciated by Japanese client for maintaining quality by **achieving** **Zero production defects for 11 consecutive months**
* Played a key role in **successfully bagging the Project** for the company (NTT Ltd.)
* Received Recognition from Japanese client for making Zero production defect for Data Center Migration Project
* Awarded Monetary Appreciation for successfully getting new projects to the organization by doing a POC
* **Increased DRE (Defect Removal Efficiency) of Project from 60 to 100 percent** after taking over in 6 months

**EDUCATION / CERTIFICATIONS**

**2021: Certified Scrum Master - CSM**

**2019: ISTQB** **Foundation** level Certification

**2009:** **Master’s in computing** from University of Central Lancashire, UK

**2007: B.Tech. - Mechanical** from Sri Visvesvaraya Institute of Technology and Sciences, India

**TOOLS & DOMAINS**

**Tools:** Eclipse, Maven, Jenkins, Appian, J-meter, OWASP ZAP, Jira, Zephyr, Redmine, Browser Stack, Stripe, APP Dynamics

**Domains:** Telecom, Data Centre, E-Commerce and Insurance

**WORK EXPERIENCE**

**SINCE Nov’21: ICON CONSULTANCY, UNITED KINGDOM AS TEST ENGINEER**

**Projects Executed:**

**Project**: **Natwest Bank - Customer Due Diligence (CDD)**

**Project Details: Financial Crime Investigation**

**Role**:

* Conducting API Testing using Postman
* Creating the test scripts and uploading to Jira
* Triggering EDRs using Manual UI or Stream sets
* Assessing trigger using SMM or Splunk
* Ensuring Final validation using Pega

**Project 2 Name: Kinscape**

**Project: Kinscape is a social media platform where the users can share the photos and personal stories to a closed group like family and friends.**

**Role**:

* Developed and executed the manual test cases
* Verified the design document from Figma and validating the development
* Developed review app using Heroku for testing
* Conducted Push and Pull of PRs using GitHub.

**FEB’2015 – Oct’2021| NTT LTD. (Formerly Emerio Technologies Pvt. Ltd.) | QA LEAD**

Directing the QA Team of multiple projects, leading Scrum Calls, Test Case Review, Test Scripts Review and RCA for Bugs. Preparing Test Plan, facilitating QA Sign-off & Risk Analysis of project implementation through the design phase. Creating POC for new projects, Supporting leadership with Client visits and Interviews, etc. Managing & monitoring the Quality for all Releases. Performing Gap Analysis, UAT and Test Reviews to ensure that business requirements & specifications are tested & fulfilled. Preparing Automation Test Strategy and identifying modules which can be automated. Leading & mentoring the Testing Team and monitoring their performance

**Project: Global Management One (GMOne)**

**Description:** GMOne is IT Monitoring & Ticketing Tool which is built on top of IP Centre V3. This application allows users to customize based on their requirements. It allows end-user to monitor infrastructure remotely and raise request for Change or Incident

**Responsibilities:**

* Working as a QA Lead for a team size of 5 as well as interacting with Japanese clients NTTC
* Reviewing Automation Scripts and Execution Results, performing API Testing, leading Scrum Calls
* Performing Review of Manual Test Case created and executed by the team members for each Sprint
* Reviewing Performance and Security Test Results as well as creating KPI board in Jira for easy access of daily status
* Driving efforts for achieving zero production bug delivery from last 2 years

**Project: WebARENA**

**Description:** WebARENA is IAAS portal, which provides Rental on Servers, Data Centres, Hosting services, Mail Servers, etc., it also offers users to create and monitor VMs, Server Instances, etc.

**Responsibilities:**

* Worked as a QA Lead for a team size of 4, interacted with Japanese clients NTTPC
* Conducted Review of Automation Scripts and Execution Results, performed API Testing using POSTMAN
* Reviewed the Manual Test Case created and executed by team members for each Sprint
* Fetched data from Redmine and created Bug and Test Density Report, ran CRON job for billing and validating the output

**Project: Nex Centre Portal (NCP)**

**Description:** NCP is an application that helps operator to create a blueprint of physical data centre, managing and monitoring the activities in a data centre. It also offers remote access to end-user to monitor the racks, temperature in the data centre, etc.

**Responsibilities:**

* Created POC for Testing and developed Test Cases for a portion of application given for POC
* Tested the application, identified all the major / minor bugs and reported the same
* Trained the new team on the application and testing strategies. Interacted with Japanese counterparts NTTWT
* Created Jira project and workflows for test cases and bug reporting, developed Kanban Board for tracking the tasks

**Project: Data Centre Facility Management System (DCFMS)**

**Description:** DCFMS is a tablet application used by data centre employees to monitor and records readings of assets during daily patrol. This application stores data of previous patrol and intimates’ health condition of assets to the operator or patrol engineer.

**Responsibilities:**

* Managed a team of 2 members as a QA Lead, reviewed the Test Cases created by the team
* Performed Review of the Business Scenarios and of Script Execution via. Appium
* Interacted with Japanese counterparts NTTWT, created PPTs for weekly meeting to track the status

**Project: TheraSmart Application**

**Description:** TheraSmart is an application used by Medical Practitioner and Clients to book appointments for services like Yoga, Therapy, Dental, etc. It also allows users to buy insurance and enables clients to view tno. of registered practitioners covered in that particular insurance.

**Responsibilities:**

* Worked as a QA Lead for a team size of 2, and performed review of Test Cases created by the team
* Reviewed business scenarios, conducted daily stand-ups to track the status
* Interacted with Singapore clients and participated in meetings

**JUL’2010 – FEB’2015: REENA INFOTECH PVT. LTD. | TEST ENGINEER**

* Created & executed Test Cases, gained understanding of multiple QA Tools and Plugins

**Project: Groupama**

**Description:** Groupama is part of Groupama Insurances, one of the UK’s leading General Insurance Cos. - Insurance against loss by illness & body injuries. The insurance covers medicine, visits to doctor or emergency room, hospital stays and other medical expenses. The coverage also provides premium amount to the customer after submitting all claims with related documents.

**Responsibilities:**

* Understood requirement and created test cases
* Contributed in Test Case execution and Evidence collection

**Project: MISUMI - E-Commerce Website**

**Description:** MISUMI is an E-Commerce Website allowing the user to find and configure MISUMI Factory Automation products. It consists of 2 parts. The technical part e-Catalogue that enables you to search for products set CAD-models and create quotations. 2nd is the e-shop part Web Ordering System (WOS) allows you to place orders.

**Responsibilities:**

* Understood requirements, created & executed test cases
* Assisted in Evidence Collection, explored new tools like Selenium IDE

**PERSONAL DETAIL**

**Languages:** English, Telugu, Hindi **| Nationality:** Indian **| Address: Reading, UK**

References available upon request